

A photograph of a young girl in a white dress holding a small dark bird, with a teddy bear and a toy car visible in the foreground.

MOGINIE
JAMES

Contract-holder
responsibilities

Your responsibilities as a contract-holder

If a problem occurs during your contract, it's important to know who's responsible for what. With that in mind, we've created a helpful guide which outlines your key responsibilities as a contract-holder.

CARE



Take good care of the dwelling to avoid any preventable issues. For example, turn off the water if you'll be away from the dwelling during the colder months.

CLEANLINESS



It is your responsibility to keep the dwelling clean and tidy. If it is untidy at the end of the contract, your landlord or dwelling manager (in the case of a fully managed dwelling) may deduct your deposit to make good.

PESTS



You must deal with a pest infestation in cases where it is caused through your own actions, e.g. by not taking out the bins.

REPAIRS



If damage does occur and is caused by you, a friend or a family member, it must be repaired or paid for by yourself.

RENT



Even if you've run into a dispute with the landlord or dwelling manager (in the case of a fully managed dwelling) rent payments must be made on time and be the agreed amount, as laid out in your occupation contract.

ADDITIONAL CHARGES



Make sure other additional charges, laid out in your occupation contract, such as utilities and Council Tax are paid in on time.

SUBLETTING



Do not sublet a dwelling if your occupation contract, landlord or dwelling manager has not agreed to it.

ANTI-SOCIAL BEHAVIOUR



Refrain from acting in an anti-social way towards your neighbours, landlord or agency. You can be held accountable for the anti-social behaviour of anyone who lives with or visits you.