


Fraser & Co. Privacy Policy



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Fraser & Co. Privacy Policy

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Quest Estates Limited T/A Fraser & Co ("We") are committed to protecting and respecting your privacy.

This policy (and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us.

Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting www.fraser.uk.com you are accepting and consenting to the practices described in this policy.

For the purpose of the Data Protection Act 1998 (the "Act"), the data controller is Quest Estates Limited of Unit 12 West End Quay, 1 South Wharf Road, London W2 1JB.

01 Introduction

Fraser & Co's Privacy Notice governs the use of your personal data, ensuring confidentiality and adherence to data protection laws. As a data controller, we treat your information with utmost confidentiality and transparency.

02 Personal Information

Personal information encompasses data that identifies you, including but not limited to your name, contact details, and sensitive information like health status or political beliefs. This includes any information that provides insight into your identity or circumstances.

03 Information Collection

We collect a range of personal data, such as identity verification documents, contact details, and additional information pertinent to the services we offer. This includes information necessary for legal compliance, identity verification, and service delivery.

04 Data Processing

Our data processing activities are based on legal grounds such as contract performance, compliance with legal obligations, and legitimate interests. This includes activities aimed at promoting our business, improving service quality, and fulfilling contractual obligations.



Your Data.

05

Data Sharing

Your personal information may be shared with third-party service providers, regulatory authorities, and within the Fraser & Co Group as required to provide services and comply with legal obligations. We ensure appropriate safeguards are in place to protect your data when shared externally.

06

Information Security

We implement robust security measures to protect your personal data from unauthorized access, disclosure, alteration, or destruction. This includes restricted access, secure data hosting, and ongoing employee training on data protection practices.

07

Data Transfers

When transferring data outside Europe, we ensure compliance with data protection laws by adhering to the European Commission's standard data protection clauses and implementing appropriate safeguards to protect your privacy rights.

08

Data Retention

We retain your personal information for varying periods based on service requirements and legal obligations. This ensures compliance with data protection laws while also enabling us to provide ongoing support and services to you.

Our Policy.

09 Your Rights

You have rights regarding your personal data, including the right to access, correct, and delete your information, as well as the right to object to processing and request data portability. To exercise these rights or seek clarification, you can contact us directly.

10 Marketing Updates

We may send marketing messages if you've consented to receive them. You can unsubscribe at any time by clicking the provided link or emailing unsubscribe@fraser.uk.com. Your privacy preferences are respected, and you have control over the communications you receive.

11 Privacy Considerations

While we strive to protect your information, it's important to be cautious about disclosing personal data online. While we employ security measures, internet transmissions aren't guaranteed to be 100% secure.

12 Accessing Data

You have the right to access information we hold about you, subject to a fee to cover administrative costs. This ensures transparency and empowers you to understand how your data is used.

13 Policy Updates

Any changes to our privacy policy will be communicated to you through our website and, where appropriate, via email. We value transparency and will keep you informed of any updates to our practices.



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VISIT WEBSITE



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