

## Referral Promotion Terms and Conditions

1. The £250 referral voucher promotion ("The Promotion") is offered by John D Wood & Co., a trading name of Countrywide Estate Agents Limited, registered office address Cumbria House, 16-20 Hockliffe Street, Leighton Buzzard, Bedfordshire, LU7 1GN. ("John D Wood & Co., us").
2. The Promotion is open to eligible individuals only. Eligible individuals are those who are aged 18 years or older, including employees of John D Wood & Co. but excluding any other persons who are in any way connected to this Promotion.
3. The Promotion will run from 00.01 on 01 March 2024 ("Start Date").
4. If you recommend John D Wood & Co. to a third party and the third party goes on to sell or let their property with us ("Referral"), we will be delighted to reward you with a John Lewis and Partners gift voucher worth £250 on receipt by John D Wood & Co. of the sales or letting commission received from that Referral ("the Prize").
5. You can refer as many third parties to us as you wish, but you will only be entitled to one voucher per Referral. For example, if your Referral goes on to both sell and let a property with John D Wood & Co., you would receive either a sales or lettings voucher (depending on whether the sale or let took place first). Likewise, if your Referral sells two properties with John D Wood & Co. or lets two properties with John D Wood & Co., again you would receive one voucher.
6. The Promotion applies in respect of new Referrals only. Existing clients who have already instructed John D Wood & Co. in relation to the sale or let of a property (or where we have carried out a market appraisal or valuation of the property) or those who have let or sold a property with John D Wood & Co. at any time in the 12 months before the Start Date are excluded ("Existing Client"). If you refer an Existing Client to us you will not be eligible to receive the Prize.
7. You will be allocated a unique reference number for each referral card received from John D Wood & Co. In order for you to receive the Prize, your Referral must share that reference number with John D Wood & Co. at the point they first make contact with us.
8. The Prize will only be payable once the full commission or fees (as applicable) ("the Agent's Fee") payable by the Referral on the successful sell or let of the relevant property are received by us.
9. John D Wood & Co. will send (by post or by email) the Prize to you within 28 days of receiving the Agent's Fee from your Referral. We will contact you to confirm arrangements for delivery of the Prize. You will be responsible for providing accurate postal delivery information. John D Wood & Co. will not be held responsible for Prizes that are lost, stolen, or misdelivered due to inaccurate address information provided by you.
10. The Prize is non-exchangeable, non-transferable and no cash alternative is offered. The cash value of the Prize is 0.00001p.
11. The Prize is a one-off reward which applies only in respect of the first fee or commission, or first tranche of a fee or commission received from a Referral. It does not, therefore, apply in respect of fees which may subsequently be earned from that Referral. Nor, save in respect of the first tranche of the fee received, does it apply to a fee paid in a number of tranches (for example, a letting fee payable on a periodic basis).

12. The Promotion does not apply in respect of any other fees or commission which may be received by John D Wood & Co. or its group companies, including but not limited to fees received from tenants or renewals fees.
13. John D Wood & Co. is under no obligation to accept or follow up on Referrals made by you.
14. John D Wood & Co. reserves the right to hold void, cancel, suspend, or amend the Promotion without notice where it becomes necessary to do so.
15. The only personal data John D Wood & Co. will process about you for the purposes of the Promotion are your contact details. John D Wood & Co. will process your contact details fairly and lawfully and in accordance with the principles of all applicable UK data protection legislation and our privacy policy, which can be accessed at <https://www.countrywide.co.uk/notices/PrivacyNotice.pdf> . **You must not share the personal details of any Referrals direct with John D Wood & Co.**
16. These terms and conditions shall be governed by English law and the English courts shall have exclusive jurisdiction in relation to any dispute.