

Terms and Conditions for the 10% Discount off our Sales or Lettings Fee Promotion

- 1) The 10% discount off our Sales or Lettings Fee Promotion (the “**Promotion**”) is offered by Aspire which is a trading styles of Countrywide Residential Lettings Limited whose registered office address is at Cumbria House, 16-20 Hockliffe Street, Leighton Buzzard, Bedfordshire, LU7 1GN (the “**Promoter**”).
- 2) You will be provided with a market appraisal invite that outlines the details of the Promotion (the “**Invitation**”). The Promotion will be available from receipt of the Invitation until **23:59 hrs (GMT) on the 31 January 2026** (the “**Promotion Period**”). For the avoidance of doubt, the Promotion will not be available after 23:59 hrs (GMT) on 31 January 2026.
- 3) The Promotion is open to eligible customers only. An eligible customer is one who:
  - a. is aged 18 years or over (proof of age and identity may be required); and
  - b. owns a property for which the Promoter is invited to provide a market appraisal and is instructed for sale or let (the “**Property**”).

together the “**Eligible Customer**”.

An Eligible Customer excludes employees of the Promoter, their families, associates and any other persons who are in any way connected to the Promoter and/or the Promotion.

- 4) To participate in the Promotion, Eligible Customers must:
  - a. receive the Invitation directly from the Promoter;
  - b. book and complete a market appraisal of the Property with the Promoter during the Promotion Period; and
  - c. instruct the Promoter to sell or let the Property and sign the Promoter’s relevant Terms of Business (the “**Agreement**”) within the Promotion Period.
- 5) The Eligible Customers that participate in the Promotion in accordance with clause 4 above, will receive a 10% discount on the Promoter’s standard sales fee or lettings fee (the “**Promotional Reward**”). The Promoter will arrange the Promotional Reward at the point at which the relevant fee becomes payable under the Agreement.
- 6) The terms of the Agreement shall apply at all times.
- 7) The Promotional Reward applies to standard sales or lettings fee structures only. Any additional services, optional extras, or third-party costs are excluded.
- 8) If the Eligible Customer cancels the Agreement, withdraws the Property or their instructions, then the Promoter reserves the right to withdraw the Promotional Reward at any time and if applicable will seek to claim the Promotional Reward back from the Eligible Customer if the relevant fee has already been paid with the fee reduction applied to it.
- 9) The Eligible Customer shall always be at the Promoter’s discretion. The Promoter reserves the right to refuse any instruction and its decision on the Promotion shall be final

and binding and no correspondence will be entered into. The Promoter reserves the right to amend or withdraw the Promotion at any time without notice.

- 10) The Promotion and Promotional Reward are non-transferable, non-exchangeable and no cash alternative (whether in part or whole) is offered. The Promoter reserves the right to offer an alternative promotion of equal or higher value if circumstances beyond the Promoter's control make it necessary to do so.
- 11) In the event of unforeseen circumstances, the Promoter reserves the right to hold void, cancel, suspend, or amend the Promotion at any time without notice where it becomes necessary to do so. For the avoidance of doubt this includes the right to amend these Terms and Conditions. Properties that have already been instructed prior to the Promotional Period are not included within the Promotion.
- 12) Events may occur that render the Promotion and applying the Promotion impossible due to reasons beyond the control of the Promoter and accordingly the Promoter may at its absolute discretion vary or amend the Promotion and the Eligible Customer agrees that no liability shall attach to the Promoter as a result thereof.
- 13) The Promotion cannot be used in conjunction with any other offer, discount, or promotional incentive.
- 14) The Promoter will only process your personal information as set out in the Promoter's privacy policy: <https://www.countrywide.co.uk/notices/PrivacyNotice.pdf>.
- 15) By claiming the Promotion you accept and agree to be bound by these Terms and Conditions. The Promoter reserves the right to refuse to apply the Promotion in the event of any fraud, dishonesty, breach of these Terms and Conditions or non-entitlement by you, and may seek to recover the value of the Promotional Reward from you if the Promotional Reward has already been awarded.
- 16) In the event of a conflict or contradiction between these Terms and Conditions, any promotional material and any correspondence or any other document relating to the, these Terms and Conditions will prevail.
- 17) These Terms & Conditions are governed by the laws of England and Wales and the Courts of England and Wales have exclusive jurisdiction.
- 18) If you have any queries in relation to these Terms and Conditions please contact:  
**hq@johndwood.co.uk**