

Please read this cookie policy carefully as it contains important information on who we are and how we use cookies and other similar storage and access technologies (SATs) on our website.

**Who we are**

This website is operated by Life at Parliament View trading as LiFE Residential. We are estate and letting agents.

**Our website**

This cookie policy only relates to your use of our website, [www.liferesidential.co.uk](http://www.liferesidential.co.uk) and our Landlord Portal [www.dashboard.liferesidential.co.uk](http://www.dashboard.liferesidential.co.uk).

**Cookies**

A cookie is a small text file which is placed onto your device (eg computer, smartphone or other electronic device) when you use our website. We use cookies on our website and Landlord Portal. These help us recognise you and your device and store some information about your preferences or past actions.

For example, we may monitor how many times you visit the website or Landlord Portal, which pages you go to, traffic data, location data and the originating domain name of your internet service provider. This information helps us to build a profile of our users. Some of this data will be aggregated or statistical, which means that we will not be able to identify you individually.

For further information on cookies generally, including how to control and manage them, visit the guidance on cookies published by the UK Information Commissioner's Office, or [www.allaboutcookies.org](http://www.allaboutcookies.org).

**Consent to use cookies and changing settings**

We will ask for your consent to place cookies or other similar technologies on your device, except where they are essential for us to provide you with a service that you have requested.

**Third party access to the cookies**

Cookies will not be accessed by any other third party.

**How to turn off all cookies and the consequences of doing so**

If you do not want to accept any cookies, you may be able to change your browser settings so that cookies (including those which are essential to the services requested) are not accepted. If you do this, please be aware that you may lose some of the functionality of our website.

For further information about cookies and how to disable them, please go to the guidance on cookies published by the UK Information Commissioner's Office, or [www.allaboutcookies.org](http://www.allaboutcookies.org).

**How to contact us**

Please contact your local office by phone or email if you have any questions about this cookie policy or the information we hold about you.