

Terms and Conditions for the Richmond 0.75% Fee Campaign

- 1) The 0.75% sale commission fee (**Promotion**) is offered by the Richmond branch of John D Wood & Co., a trading name of Countrywide Estate Agents Limited, registered office address Cumbria House, 16-20 Hockliffe Street, Leighton Buzzard, Bedfordshire, LU7 1GN (**Promoter**).
- 2) The Promotion will be available for a limited time only from 15 November 2026 and shall automatically terminate on the earlier of midnight on 15 November 2026 (**Promotion Period**).
- 3) The Promotion is open to eligible customers only. An eligible customer is one who is:
 - (a) 18 years or over (proof of age and identity may be required);
 - (b) owns a property within TW10 5, TW10 6, TW10 7, TW9 1, TW9 2, TW9 3, TW9 4, SW14 7, SW14 8, KT2 5, KT2 6
 - (c) has not already completed a Market Appraisal with the Promoter since 1 January 2025,
 - (d) does not already have a live property listing with the Promoter; and
 - (e) is not an employee of the Promoter or connected in any way to this Promotion.

(Customer).

- 4) Customers can enter the Promotion during the Promotion Period by entering into a sole agency agreement with the Promoter for the sale of the Property, to be sold on the open market (**Agreement**).
- 5) Provided the conditions below are met, the Promoter will apply a 0.75% total commission fee (**Discount**). The condition are as follows:
 - (a) Must be a minimum sale commission fee of £5,000;
 - (b) The Discount is only offered to the first 30 Customers who enter Agreements with the Promoter during the Promotion Period and proceed to sell their property with the Promoter;
 - (c) The Customer must enter into and maintain a sole agency agreement with the Promoter for a minimum period of sixteen (16) weeks from the date of the Agreement, during which the Promoter shall have exclusive selling rights in respect of the Property; and
 - (d) The Customer must ensure that a sales board advertising the Property through the Promoter is erected and remains displayed at the Property for the duration of the sole agency period referred to in clause (c)

If the above conditions are met, the Discount will be applied on completion of the sale of the Property.

- 6) If the Property is subsequently marketed with another agent as well as the Promoter, the Customer will forfeit the Discount and the fees payable will revert to the Promoters standard fees in accordance with the Agreement.
- 7) All aspects of the sale (as applicable) of the Property will be governed by and are subject to the terms of the Agreement.
- 8) The Discounted Fee is not transferable and not exchangeable for cash (whether in part or whole) or any other offer. The cash value of the Discounted Fee is 0.00001p.
- 9) Customers can participate in the Promotion only once, and only in respect of a single Property.
- 10) The Discount is only in relation to the commission fee, and all other fees due under or in association with the Agreement remain in accordance with the Agreement.
- 11) In the event of unforeseen circumstances, the Promoter reserves the right to amend or withdraw the Promotion at any time without notice. For the avoidance of doubt this includes the right to amend these Terms and Conditions.
- 12) By participating in this Promotion, the Customer accepts and agrees to be bound by these Terms and Conditions.
- 13) The Promoter will only process your personal information as set out in the Promoter's privacy policy: <https://www.countrywide.co.uk/notices/privacy-policy/>
- 14) The Promoter reserves the right to refuse any instruction and its decision on the Promotion and the eligibility of any Customer shall be final and binding and no correspondence will be entered into.

- 15) These Terms and Conditions shall be governed by English law and the English courts shall have exclusive jurisdiction.